

SITHGAM001

Provide Responsible Gambling Service



Duration

1 day workshop
plus online activities



Entry Requirements

No



Delivery

Blended Learning, Live Class,
RPL



Accreditation

This is a nationally recognised
unit of competence

It is mandatory for every person working in a gaming area to have a current approved RGS certificate. Provides essential skills if you are going to be involved in the sale and service of gambling activities in licensed premises.

Who is this for?

It is ideal for job seekers, trainees and individuals wanting to work in gaming or hospitality generally.

What You'll Learn

When you finish this course, you'll be able to:

- Understand the law, codes of conduct and standards for Gaming operations
- Provide information and advice to customers about problem gambling and support services
- Instigate venue initiated exclusion and maintain records
- Ensure that responsible gaming procedures are followed

Career Opportunities

This course is designed for people interested in becoming a:

- Gaming attendant
- Croupier
- Catering or functions assistant
- Food and beverage attendant

Entry Requirements

None.

Delivery Options

1. Live Class

- Group workshop with a trainer to support and guide you through activities. Ask us for scheduled course dates at locations convenient to you.
- We can also come to your workplace and deliver a customised program to meet your workplace needs (Minimum numbers apply. Contact us to discuss your particular needs).

2. Blended Learning

This is a flexible and efficient way to complete your qualification. It may include live classes, online study, self-paced activities and webinars.

3. Recognition of Prior Learning (RPL)

Recognition of Prior Learning is the process that is used to recognise the skills and knowledge you have acquired through personal and work experience - the "University of Life". The evidence you provide is matched to a complete qualification where possible or alternatively, to part of a qualification. A successful RPL application means that you could receive certification without further study or may be able to fast track through a qualification. Please contact us to organise an individual assessment of your current knowledge and skills.

Duration

You have 1 month from course commencement to complete this unit of competence.

Course Outline

To complete this unit you must demonstrate that you have the knowledge and skills contained within SITHGAM001 Provide responsible gambling service.

Units of Competency	Core/ Elective
SITHGAM001 Provide responsible gambling service	Elective

Course Materials

Your learning resources will include:

- Training Manual
- Resource Library containing document templates, samples, fact sheets and explainer videos
- Access to live and recorded webinars and online discussion forums
- Access to the Uplearn Learning Management System

You will also be able to access our "Homework Club" tutorials and individual support calls.

Technology Requirements

During your studies, you will need access to the following:

- Computer with compatible operating system (Windows 8 or higher, Mac)
- Printer, scanner and phone
- Current web browser (Chrome, Safari or Firefox)
- Email address and stable Internet connection access (with a reliable speed of at least 5mbps)
- Microsoft Office - including Word, Excel and PowerPoint
- Adobe reader

Assessment

Assessment is a combination of:

- Written questions
- Case studies
- Practical assessment

Further Training Options

If you successfully complete this unit of competency you could continue your studies in hospitality qualifications. These could include:

[SIT20316 Certificate II in Hospitality](#)

[SIT30616 Certificate III in Hospitality](#)

Fee Information

Please see our full Fee Schedule for information about unit costs (where applicable), RPL fees and Refund Policy.

Live Class	Blended	RPL
\$75	\$75	\$75