

# Info Pack

SITHFAB002

## Provide Responsible Service Of Alcohol



### Duration

1 day workshop plus online activities



### Entry Requirements

No



### Delivery

Blended Learning, Live Class, RPL



### Accreditation

This is a nationally recognised unit of competence

It is mandatory for every person involved in the service or supply of alcohol to have a current Queensland approved RSA certificate. The requirement includes approved managers, bartenders, glass collectors, floor staff and room service staff.

### Who is this for?

It is ideal for job seekers, trainees and individuals wanting to work in food and beverage.

### What You'll Learn

When you finish this course, you'll be able to:

- Meet legal requirements for RSA in Queensland
- Sell and serve alcohol responsibly
- Assist customers to drink with appropriate limits
- Assess alcohol affected customers
- Refuse service professionally
- Provide customer service and conflict resolution

## Career Opportunities

This course is designed for people interested in becoming a:

- Bar attendant
- Cafe attendant
- Catering or functions assistant
- Food and beverage attendant

## Entry Requirements

None

## Delivery Options

### 1. Live Class

- Group workshop with a trainer to support and guide you through activities. Ask us for scheduled course dates at locations convenient to you.
- We can also come to your workplace and deliver a customised program to meet your workplace needs (Minimum numbers apply. Contact us to discuss your particular needs).

### 2. Blended Learning

This is a flexible and efficient way to complete your qualification. It may include live classes, online study, self-paced activities and webinars.

### 3. Recognition of Prior Learning (RPL)

Recognition of Prior Learning is the process that is used to recognise the skills and knowledge you have acquired through personal and work experience - the "University of Life". The evidence you provide is matched to a complete qualification where possible or alternatively, to part of a qualification. A successful RPL application means that you could receive certification without further study or may be able to fast track through a qualification. Please contact us to organise an individual assessment of your current knowledge and skills.

## Duration

You have 1 month from course commencement to complete this unit of competence.

## Course Outline

To complete this unit you must demonstrate that you have the knowledge and skills contained within SITHFAB002 Provide responsible service of alcohol.

Units of Competency	Core/ Elective
SITHFAB002 Provide responsible service of alcohol	Elective

## Course Materials

Your learning resources will include:

- Training Manual
- Resource Library containing document templates, samples, fact sheets and explainer videos
- Access to live and recorded webinars and online discussion forums
- Access to the Uplearn Learning Management System

You will also be able to access our “Homework Club” tutorials and individual support calls.

## Technology Requirements

During your studies, you will need access to the following:

- Computer with compatible operating system (Windows 8 or higher, Mac)
- Printer, scanner and phone
- Current web browser (Chrome, Safari or Firefox)
- Email address and stable Internet connection access (with a reliable speed of at least 5mbps)
- Microsoft Office - including Word, Excel and PowerPoint
- Adobe reader

## Assessment

Assessment is a combination of:

- Written questions
- Case studies
- Practical assessment

## Further Training Options

If you successfully complete this unit of competency you could continue your studies in hospitality qualifications. These could include:

[SIT20316 Certificate II in Hospitality](#)  
[SIT30616 Certificate III in Hospitality](#)

## Fee Information

Please see our full Fee Schedule for information about unit costs (where applicable), RPL fees and Refund Policy.

Live Class	Blended	RPL
\$75	\$75	\$75



Step into your future